

The 2017-18 Home Energy Assistance Program season is approaching.

For complete details, please visit our web page at:

<http://www2.erie.gov/socialservices/index.php?q=heap-home-energy-assistance-program>

- **Early Outreach mailing** to Senior Citizen and Disabled Households that received HEAP last season began the week of **August 28, 2017**.
 - This household type (if they **are not** in receipt of TA or SNAP) will receive a paper application to complete for a 2017-18 Regular HEAP benefit.
 - All applications will be mailed over a 2-3 week period.
 - Clients may mail applications in for processing prior to official program opening.

- **SNAP/TA Auto Pay**
 - Households that are in receipt of TA or SNAP benefits may have their HEAP Regular benefit calculated automatically and submitted to heating supplier in December or January.
 - Clients may call the HEAP Hotline (858-7644) on 10/2/17 or after, to verify receipt of an auto pay. If they did not receive the auto pay, we will assist them with the application process prior to official program opening.

- **Regular Benefit, for assistance with main source of household's heat, opens November 13, 2017.**

- **Emergency Benefits for assistance with main source of heat and heat-related electricity opens January 2, 2018.**

- **Heating Equipment (furnace) Repair and Replacement is currently open.**

- **Heating Equipment (furnace) Clean and Tune is currently open.**

- **Cooling Assistance is closed until Spring 2018.**
- **Weatherization Assistance Program and EmPower NY Referral are currently open.**

Mail in, in person, phone, electronic, and outreach access to HEAP will be available in keeping with the policies of last season.

- **HEAP Orientation and Outreach**
 - A series of HEAP orientation meetings will be held in early November, and you will receive an invitation via email.
 - HEAP Outreach sites, across the County, will commence in December.

2017-18 HEAP Income Guidelines

<u>Household Size</u>	<u>Gross Monthly Income limit at or below:</u>
1	\$2318
2	\$3031
3	\$3744
4	\$4457
5	\$5170
6	\$5883

7	\$6017
8	\$6150
9	\$6284
10	\$6418
11	\$6733

The Home Energy Assistance Program is federally funded and assists eligible households with home heating costs and energy conservation. HEAP program components include benefit assistance for energy bills, furnace repair or replacement, weatherization and energy conservation referral, and cooling assistance (in summer months; based on medical necessity). Last season, nearly 110,000 HEAP benefits were received by Erie County residents.